



**Meeting: Council**

**Date: 6 December 2012**

**Wards Affected: All wards**

**Report Title: Adult Social Care – Local Account**

**Executive Lead Contact Details:** Christine Scouler, Executive Lead for Adult Social Care and Older People, (01803) 553236, Christine.scouler@torbay.gov.uk

**Supporting Officer Contact Details:** Caroline Taylor, Director of Adult Social Care, (01803) 207116, caroline.taylor@torbay.gov.uk

---

**1. Purpose**

1.1 This is the first Local Account for Adult Social Care. It sets out what we have achieved for local people in relation to adult social care and outlines our level of performance for last financial year and our commitment to future service delivery. The Government has asked that Local Accounts are put in place to offer Councils the opportunity to share a common approach to the performance of adult social care.

**2. Proposed Decision**

2.1 That, subject to any additional recommendations from the Mayor and Group Leaders, the Council is recommended to approve the Local Account set out in Appendix 1 to this report.

---

**Supporting Information**

**3. Position**

In Torbay, adult social care is commissioned by the local authority and is delegated and delivered by the Torbay and Southern Devon Health and Care NHS Trust. This builds on the integrated model for health and social care services which we have been rightly proud of in the Bay. The Local Account relates to last financial year but indicates the context of adult social care delivery is that of navigating a variety of reforms in the NHS, and a considerable reduction in public service spending which will mean we need to deliver services differently in the future whilst maintaining quality for communities and individuals.

The Council and the Trust continue to use the concept of 'Mrs Smith' in order to focus on the individual within their community setting and to ensure we have shared values across health and social care.

Councillors and the community are asked to comment on how this Local Account supports understanding of services we deliver as well as providing a local focus and holding to account for service delivery.

#### **4. Possibilities and Options**

- 4.1 The alternative option is not to produce a Local Account but current Government guidance expects Local Authorities to produce this account for the benefit of local people and then the Council would not be conforming to best practice.

#### **5. Preferred Solution/Option**

- 5.1 To publish the Local Account.

#### **6. Consultation**

- 6.1 The Local Account has been sent to Speaking out in Torbay and has been sent to members of the Experience and Engagement Group, that includes representatives from various service user groups and organisations across the Bay.

It is expected that the Local Account will be an annual publication and therefore service users and the public will be invited to comment and be involved in service feedback on a rolling programme. The more service user feedback in the future will help the Council and the Trust to identify what is most important to residents of Torbay. The positive impact on specific service users being presented should provide assurance and trust in the work of the Council and the Trust which in turn has a positive psychological effect on individuals and carers as they approach services for the first time.

#### **7. Risks**

- 7.1 There are no risks to the Authority in accepting the Local Account.

### **Appendices**

Appendix 1 – Your Local Account of Adult Social Care Services